HJÄLPSAM

GB

Design and Quality
IKEA of Sweden

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Subject to change without notice.

⚠ Safety information

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference. Only a qualified service engineer can repair this appliance. Use only original spare parts.
To prevent injury and damage to the appliance, do not try to repair the appliance. Always contact the After Sales Service.

Children and vulnerable people safety

⚠ **Warning!** Risk of suffocation, injury or permanent disability.

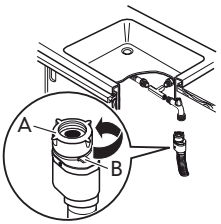
- Do not let persons, children included, with reduced physical sensory, reduced mental functions or lack of experience and knowledge use the appliance. They must have supervision or instruction for the operation of the appliance by a person who is responsible for their safety. Do not let children play with the appliance.
- Keep all packaging away from children.
- Keep all detergents away from children.
- Keep children and pets away from the appliance door when it is open.

Installation

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Do not install or use the appliance where the temperature is less than 0 °C.
- Obey the installation instruction supplied with the appliance.
- Make sure that the appliance is installed below and adjacent to safe structures.

Water connection

- Make sure not to cause damage to the water hoses.
- Before you connect the appliance to new pipes or pipes not used for a long time, let the water flow until it is clean.
- The first time you use the appliance, make sure that there is no leakage.
- The water inlet hose has a safety valve that prevents the hose to loosen. To disconnect the hose, press the lever (**B**) and turn the fastener (**A**) counterclockwise.



- The water inlet hose has an external transparent sheath. If the hose is damaged, the water in the hose becomes dark.
- If the water inlet hose is damaged, immediately disconnect the mains plug from the mains socket. Contact the service to replace the water inlet hose.

Electrical connection

⚠ **Warning!** Risk of fire and electrical shock.

- The appliance must be earthed.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Always use a correctly installed shock-proof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Contact the service or an electrician to change a damaged mains cable.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- **Only for UK and Ireland.** The appliance has a 13 amp mains plug. If it is necessary to change the fuse in the mains plug, use a 13 amp ASTA (BS 1362) fuse.
- CE

  This appliance complies with the E.E.C. Directives.

Use

- This appliance is intended to be used in household and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments
  - Farm houses
  - By clients in hotels, motels and other residential type environments
  - Bed and breakfast type environments.

⚠ **Warning!** Risk of injury.

- Do not change the specification of this appliance.
- Put knives and cutlery with sharp points in the cutlery basket with the points down or in a horizontal position.
- Do not keep the appliance door open without supervision to prevent to fall on it.
- Do not sit or stand on the open door.
- Dishwasher detergents are dangerous. Obey the safety instructions on the detergent packaging.
- Do not drink and play with the water in the appliance.
- Do not remove the dishes from the appliance until the programme is completed. There can be detergent on the dishes.

⚠ **Warning!** Risk of electrical shock, fire or burns.

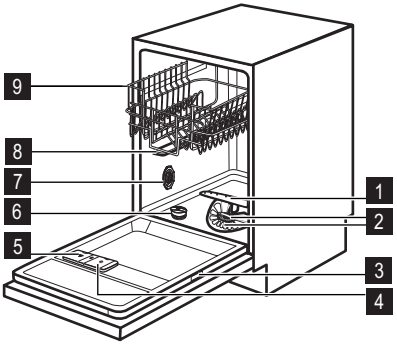
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not use water spray and steam to clean the appliance.
- The appliance can release hot steam if you open the door while a programme operates.

Disposal

⚠ **Warning!** Risk of injury or suffocation.

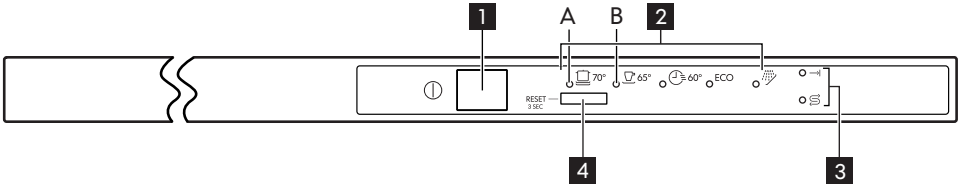
- Disconnect the appliance from the mains supply.
- Cut off the mains cable and dispose of it.
- Remove the door catch to prevent children and pets to get closed in the appliance.

Product description



1 Lower spray arm
2 Filters
3 Rating plate
4 Rinse aid dispenser
5 Detergent dispenser
6 Salt container
7 Water hardness dial
8 Upper spray arm
9 Upper basket

Control panel



1 On/off button
2 Programme indicators
3 Indicators
4 Programme button.

Indicators	Description
→|	End indicator.
⇄	Salt indicator. This indicator is off while the programme operates.

Programmes

Programme[1)]	Degree of soil Type of load	Programme phases	Duration (min)	Energy (kWh)	Water (l)
70° 2)	Heavy soil Crockery, cutlery, pots and pans	Prewash Wash 70 °C Rinses Dry	110 - 120	1.5 - 1.7	18 - 20
65°	Normal soil Crockery and cutlery	Prewash Wash 65 °C Rinses Dry	100 - 110	1.4 - 1.5	18 - 20

Programme[1)]	Degree of soil Type of load	Programme phases	Duration (min)	Energy (kWh)	Water (l)
60° 3)	Fresh soil Crockery and cutlery	Wash 60 °C Rinse	30	0.8	8
ECO 4)	Normal soil Crockery and cutlery	Prewash Wash 50 °C Rinses Dry	120 - 130	0.8 - 0.9	12 - 13
5)	All	Prewash	11	0.1	5

1) The pressure and the temperature of the water, the variations of the mains supply, the options and the quantity of dishes can change the programme duration and the consumption values.
2) This programme has a high temperature rinsing phase for better hygiene results. During the rinsing phase, the temperature stays at 70 °C for 10 to 14 minutes.
3) With this programme you can wash a load with fresh soil. It gives good washing results in a short time.
4) This is the standard programme for test institutes. With this programme you have the most efficient use of water and energy consumption for crockery and cutlery with normal soil.
5) Use this programme to quickly rinse the dishes. This prevents the remaining food to bond on the dishes and bad odours to come out from the appliance.
Do not use detergent with this programme.

Information for test institutes
For all the necessary information for test performance. send an email to:
info.test@dishwasher-production.com
Write down the product number (PNC) that is on the rating plate.

Options

Acoustic signals

The acoustic signals operate in these conditions:
- When the programme is completed.
- A malfunction occurs to the appliance.

Factory setting: on.
You can deactivate the acoustic signals.

Deactivating the acoustic signals
1. Press the on/off button to activate the appliance.
2. Make sure that the appliance is in setting mode. Refer to 'SETTING AND STARTING A PROGRAMME'.
3. Press and hold the programme button until the programme indicator (**A**) flashes and the programme indicator (**B**) comes on.
4. Press immediately the programme button.
   - The programme indicator (**A**) comes on with a fixed light.
   - The programme indicator (**B**) starts to flash.
5. Wait until the programme indicator (**A**) goes off and the end indicator comes on (the programme indicator (**B**) continues to flash).
   - The acoustic signals are on.
6. Press the programme button. The end indicator goes off.
   - The acoustic signals are off.
7. Deactivate the appliance to confirm.

Activating the acoustic signals
1. Refer to 'Deactivating the acoustic signals', step (**1**) through (**4**).

2. Wait until the programme indicator (**A**) goes off. The end indicator is off and programme indicator (**B**) continues to flash.
   • The acoustic signals are off.
3. Press the programme button. The end indicator comes on.
   • The acoustic signals are on.
4. Deactivate the appliance to confirm.

Before first use

1. Make sure that the set level of the water softener agrees with the water hardness in your area. If not, adjust the water softener. Contact your local water authority to know the water hardness in your area.
2. Fill the salt container.
3. Fill the rinse aid dispenser.
4. Open the water tap.
5. Processing residues can stay in the appliance. Start a programme to remove them. Do not use detergent and do not load the baskets.

Adjusting the water softener

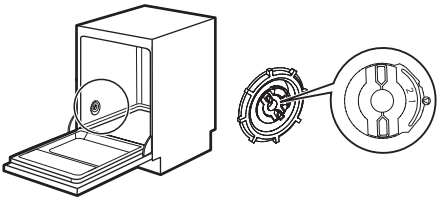
Water hardness				Water softener adjustment	
German degrees (°dH)	**French degrees (°fH)**	**mmol/l**	**Clarke degrees**	**Manual**	**Electronic**
51 - 70	91 - 125	9.1 - 12.5	64 - 88	2 [1)]	10
43 - 50	76 - 90	7.6 - 9.0	53 - 63	2 [1)]	9
37 - 42	65 - 75	6.5 - 7.5	46 - 52	2[1)]	8
29 - 36	51 - 64	5.1 - 6.4	36 - 45	2[1)]	7
23 - 28	40 - 50	4.0 - 5.0	28 - 35	2[1)]	6
19 - 22	33 - 39	3.3 - 3.9	23 - 27	2[1)]	5[1)]
15 - 18	26 - 32	2.6 - 3.2	18 - 22	1	4
11 - 14	19 - 25	1.9 - 2.5	13 - 17	1	3
4 - 10	7 - 18	0.7 - 1.8	5 - 12	1	2
< 4	< 7	< 0.7	< 5	1[2)]	1[2)]

1) Factory position.
2) Do not use salt at this level.

ⓘ You must adjust the water softener manually and electronically.

Manual adjustment

1 2



Turn the water hardness dial to the position 1 or 2.

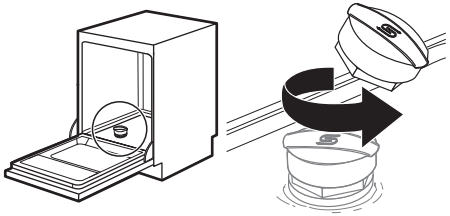
Electronic adjustment

1. Press the on/off button to activate the appliance.
2. Make sure that the appliance is in setting mode. Refer to 'SETTING AND STARTING A PROGRAMME'.
3. Press and hold the programme button until the programme indicator (**A**) flashes and the programme indicator (**B**) comes on.
4. Wait until the programme indicator (**B**) goes off and the end indicator starts to flash (the programme indicator (**A**) continues to flash).
5. Press the programme button.
   - The end indicator flashes intermittently. The number of flashes shows the level of the water softener. Example: 5 flashes + pause + 5 flashes = level 5.
6. To adjust the level of the water softener, press the programme button. Each time you press the programme button you go to the next level.
7. Deactivate the appliance to confirm.

Filling the salt container

⚠ **Caution!** Water and salt can come out from the salt container when you fill it. Risk of corrosion. To prevent this, after the replenishment, start a programme.

1 2



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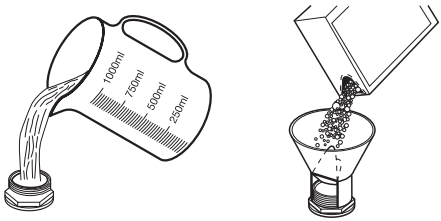
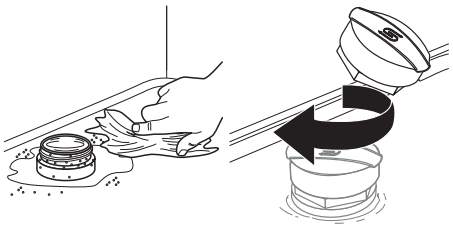


Put 1 litre of water in the salt container (only for the first time).

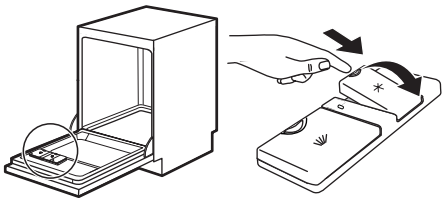
Put 1 kg of salt in the salt container.

5 6



Filling the rinse aid dispenser

1 2



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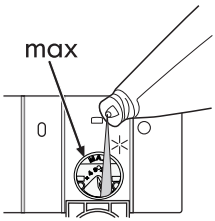

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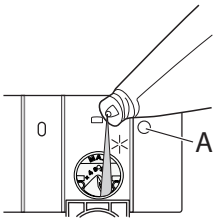


Fill the rinse aid dispenser when the lens (**A**) is clear.

6

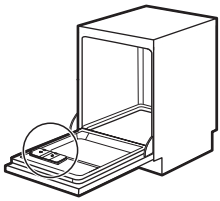
To adjust the released quantity of rinse aid, turn the selector between position 1 (lowest quantity) and position 4 (highest quantity). Refer to 'TROUBLESHOOTING'.

Daily use

1. Open the water tap.
2. Press the on/off button to activate the appliance. Make sure that the appliance is in setting mode. Refer to 'SETTING AND STARTING A PROGRAMME'.
   - If the salt indicator is on, fill the salt container.
3. Make sure that there is rinse aid in the rinse aid dispenser.
4. Load the baskets.
5. Add the detergent.
6. Set and start the correct programme for the type of load and the degree of soil.

Using the detergent

1



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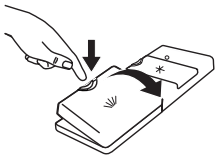

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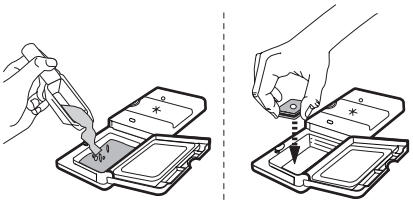

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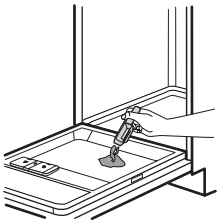


If the programme has a prewash phase, put a small quantity of detergent on the inner part of the appliance door.

Combi detergent tablets

These tablets contain detergent, rinse aid and other added agents. Be sure that these tablets are applicable to the water hardness in your area. Refer to the instructions on the packaging of the products.
When you use tablets, that contain salt and rinse aid, do not fill the salt container and the rinse aid dispenser.

1. Adjust the water softener to the lowest level.
2. Set the rinse aid dispenser to the lowest position.

If you stop to use the combi detergent tablets, before you start to use separately detergent, rinse aid and dishwasher salt, do these steps:

1. Press the on/off button to activate the appliance.
2. Set the water softener to the highest level.
3. Make sure that the salt container and the rinse aid dispenser are full.
4. Start the shortest programme with a rinsing phase, without detergent and without dishes.
5. Adjust the water softener to the water hardness in your area.
6. Adjust the released quantity of rinse aid.

Setting and starting a programme

Setting mode

The appliance must be in setting mode to accept some operations.
The appliance is in setting mode when, after the activation:

- All the programme indicators are off.
- The end indicator flashes.

If the control panel shows other conditions, press and hold the programme button until the appliance is in setting mode.

Starting a programme

1. Open the water tap.
2. Press the on/off button to activate the appliance. Make sure that the appliance is in setting mode.
3. Press continuously the programme button until the indicator of the programme you want to set comes on.
4. Close the appliance door. The programme starts.

Opening the door while the appliance operates

If you open the door, the appliance stops. When you close the door, the appliance continues from the point of interruption.

Cancelling the programme

1. Open the appliance door.
2. Press and hold the programme button until the indicator of the set programme goes off and the end indicator flashes.

ⓘ Make sure that there is detergent in the detergent dispenser before you start a new programme.

At the end of the programme

When the programme is completed, an intermittent acoustic signal operates and the end indicator comes on.

1. Press the on/off button to deactivate the appliance.
2. Close the water tap.

- Let the dishes become cold before you remove them from the appliance. Hot dishes can be easily damaged.
- First remove the items from the lower basket, then from the upper basket.

ⓘ There can be water on the sides and on the door of the appliance. Stainless steel becomes cool more quickly than the dishes.

Hints and tips

The water softener

Hard water contains a high quantity of minerals that can cause damage to the appliance and bad washing results. The water softener neutralises these minerals.
The dishwasher salt keeps the water softener clean and in good conditions. It is important to set the right level of the water softener. This makes sure that the water softener uses the correct quantity of dishwasher salt and water.

Loading the baskets

ⓘ Refer to the supplied leaflet with examples of the load of the baskets.

- Only use the appliance to wash items that are dishwasher-safe.
- Do not put in the appliance items made of wood, horn, aluminium, pewter and copper.
- Do not put in the appliance items that can absorb water (sponges, household cloths).
- Remove remaining food from the items.
- To remove easily remaining burned food, soak pots and pans in water before you put them in the appliance.
- Put hollow items (cups, glasses and pans) with the opening down.
- Make sure that cutlery and dishes do not bond together. Mix spoons with other cutlery.
- Make sure that glasses do not touch other glasses.
- Put the small items in the cutlery basket.
- Put the light items in the upper basket. Make sure that they do not move.
- Make sure that the spray arms can move freely before you start a programme.

Using salt, rinse aid and detergent

- Only use salt, rinse aid and detergent for dishwasher. Other products can cause damage to the appliance.
- The rinse aid helps, during the last rinsing phase, to dry the dishes without streaks and stains.
- Combi detergent tablets contain detergent, rinse aid and other added agents. Be sure that these tablets are applicable to the water hardness in your area. Refer to the instructions on the packaging of the products.
- Detergent tablets do not fully dissolve with short programmes. To prevent detergent residues on the tableware, we recommend that you use the tablets with long programmes.
- Do not use more than the correct quantity of detergent. Refer to the instructions on the detergent packaging.

Before starting a programme

Make sure that:

- The filters are clean and correctly installed.
- The spray arms are not clogged.
- The position of the items in the baskets is correct.
- The programme is applicable for the type of load and for the degree of soil.
- The correct quantity of detergent is used.
- There is dishwasher salt and rinse aid (unless you use combi detergent tablets).
- The cap of the salt container is tight.

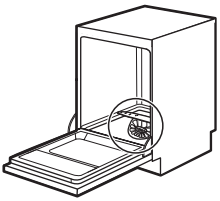
Care and cleaning

⚠ **Warning!** Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.

ⓘ Dirty filters and clogged spray arms decrease the washing results.
Make a check regularly and, if necessary, clean them.

Cleaning the filters

1



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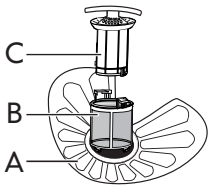

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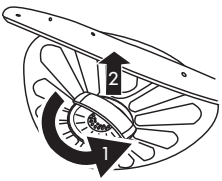
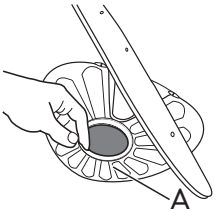


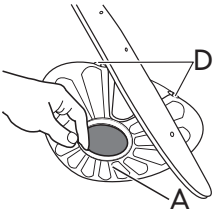
To remove filters (**B**) and (**C**), turn the handle counterclockwise and remove. Pull apart filter (**B**) and (**C**). Wash the filters with water.

4



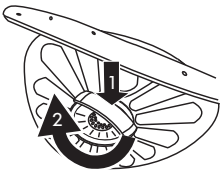
Remove filter (**A**). Wash the filter with water.

5



Put filter (**A**) to its initial position. Make sure that it assembles correctly under the two guides (**D**).

6



Assemble filters (**B**) and (**C**). Put them into position in filter (**A**). Turn the handle clockwise until it locks.

ⓘ An incorrect position of the filters can cause bad washing results and damage to the appliance.

Cleaning the spray arms

Do not remove the spray arms.
If the holes in the spray arms are clogged, remove remaining parts of soil with a thin pointed object.

External cleaning

Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads or solvents.

Troubleshooting

The appliance does not start or it stops during operation.
Before you contact the Service, refer to the information that follows for a solution to the problem.

With some problems, different indicators flash continuously or intermittently at the same time to show an alarm code.

Alarm code	Problem
• The indicator of the set programme flashes continuously. • The end indicator flashes 1 time intermittently.	The appliance does not fill with water.
• The indicator of the set programme flashes continuously. • The end indicator flashes 2 times intermittently.	The appliance does not drain the water.
• The indicator of the set programme flashes continuously. • The end indicator flashes 3 times intermittently.	The anti-flood device is on.

⚠ **Warning!** Deactivate the appliance before you do the checks.

Problem	Possible cause	Possible solution
The programme does not start.	The mains plug is not connected in the mains socket.	Connect the mains plug.
	The appliance door is open.	Close the appliance door.
	The fuse in the fuse box is damaged.	Replace the fuse.
The appliance does not fill with water.	The water tap is closed.	Open the water tap.
	The water pressure is too low.	Contact your local water authority.
	The water tap is clogged or there is limescale on it.	Clean the water tap.
	The filter in the water inlet hose is clogged.	Clean the filter.
	The water inlet hose has a kink or a bend.	Make sure that the position of the hose is correct.
	The anti-flood device is on. There are water leakages in the appliance.	Close the water tap and contact the service.

Problem	Possible cause	Possible solution
The appliance does not drain the water.	The sink spigot is clogged.	Clean the sink spigot.
	The water drain hose has a kink or a bend.	Make sure that the position of the hose is correct.
The salt indicator continues to stay on after the replenishment of the salt container.	This can occur when you are using salt that needs more time to dissolve. There is no unwanted effect on the performance of the appliance.	If after 3 or 4 programmes, the salt indicator continues to stay on, contact the service.

After the checks are completed, activate the appliance. The programme continues from the point of interruption.
If the problem occurs again, contact the service.
If other alarm codes show, contact the service.

If the washing and drying results are not satisfactory

Whitish streaks or bluish layers on glasses and dishes
- The released quantity of rinse aid is too much. Adjust the rinse aid selector to a lower position.
- The quantity of detergent is too much.

Stains and dry water drops on glasses and dishes
- The released quantity of rinse aid is not sufficient. Adjust the rinse aid selector to a higher position.
- The quality of the detergent can be the cause.

Dishes are wet
- The programme is without a drying phase or with a low temperature drying phase.
- The rinse aid dispenser is empty.
- The quality of the rinse aid can be the cause.
- The quality of the combi detergent tablets can be the cause. Try a different brand or activate the rinse aid dispenser and use rinse aid together with the combi detergent tablets.

ⓘ Refer to 'HINTS AND TIPS' for other possible causes.

Technical information

Dimensions	Width / Height / Depth (mm)	446 / 818 - 898 / 550
Electrical connection	Refer to the rating plate.	
	Voltage	220-240 V
	Frequency	50 Hz
Water supply pressure	Min. / max. (bar / MPa)	(0.5 / 0.05) / (8 / 0.8)
Water supply [1)]	Cold water or hot water[2)]	max. 60 °C
Capacity	Place settings	9

Power consumption	Left-on mode	1.90 W
	Off-mode	0.10 W

1) Connect the water inlet hose to a water tap with a 3/4'' thread.
2) If the hot water comes from alternative sources of energy, (e.g. solar panels, aeolian energy), use the hot water supply to decrease energy consumption.

Environment concerns

The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

- Discard correctly the packaging material. Recycle the materials with the symbol ♺.

IKEA GUARANTEE

How long is the IKEA guarantee valid?

This guarantee is valid for five (5) years from the original date of purchase of Your appliance at IKEA, unless the appliance is named LAGAN in which case two (2) years of guarantee apply. The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance,

Which appliances are not covered by the IKEA five (5) years guarantee?

The range of appliances named LAGAN and all appliances purchased in IKEA before 1st of August 2007

Who will execute the service?

IKEA service provider will provide the service through its own service operations or authorized service partner network.

What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The exceptions are specified under the headline “What is not covered under this guarantee?” Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. On these conditions the EU guidelines (Nr. 99/44/EG) and the respective local regulations are applicable. Replaced parts become the property of IKEA.

What will IKEA do to correct the problem?

IKEA appointed service provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA service provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible color differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by this guarantee.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the service provider or its authorized service partner will re-install the repaired appliance or install the replacement, if necessary.

This restriction do not apply to fault-free work carried out by a qualified specialist using our original parts in order to adapt the appliance to the technical safety specifications of another EU country.

How country law applies

The IKEA guarantee gives You specific legal rights, which covers or exceed local demands. However these conditions do not limit in any way consumer rights described in the local legislation

Area of validity

For appliances which are purchased in one EU country and taken to another EU country, the services will be provided in the framework of the guarantee conditions normal in the new country. An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;
- the Assembly Instructions and User Manual Safety Information;

The dedicated After Sales Service for IKEA appliances:

Please do not hesitate to contact IKEA After Sales Service to:

1. make a service request under this guarantee;
2. ask for clarification on installation of the IKEA appliance in the dedicated IKEA kitchen furniture. The service won't provide clarifications related to:
   – the overall IKEA kitchen installation;

– connections to electricity (if machine comes without plug and cable), to water and to gas since they have to be executed by an authorized service engineer.

3. ask for clarification on user manual contents and specifications of the IKEA appliance.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual section of this booklet before contacting us.

How to reach us if You need our service

Please refer to the last page of this manual for the full list of IKEA appointed contacts and relative national phone numbers.

Important! In order to provide You with a quicker service, we recommend that You use the specific phone numbers listed at the end of this manual. Always refer to the numbers listed in the booklet of the specific appliance You need an assistance for. Before calling us, assure that You have to hand the IKEA article number (8 digit code) for the appliance of which you need our assistance.

Important! SAVE THE SALES RECEIPT! It is Your proof of purchase and required for the guarantee to apply. Note that the receipt reports also the IKEA article name and number (8 digit code) for each of the appliances you have purchased.

Do You need extra help?

For any additional questions not related to After Sales of your appliances, please contact our nearest IKEA store call centre. We recommend you read the appliance documentation carefully before contacting us.

Country	Phone number	Call Fee	Opening time
België	070 246016	Binnenlandse gesprekskosten	8 tot 20 Weekdagen
Belgique		Tarif des appels nationaux	8 à 20. En semaine
България	0700 10 218	Такса за повикване от страната	От 9 до 18 ч в работни дни
Česká republika	246 019721	Cena za místní hovor	8 až 20 v pracovních dnech
Danmark	70 15 09 09	Landstakst	man.-fre. 09.00-20.00 lør. 09.00-16.00 1 søndag pr. måned, normalt første søndag i måneden
Deutschland	01803-334532	(0,09 € / Min.*) * aus dem Festnetzder DTAG; Mobilfunkpreise abweichend	8 bis 20 Werktage
Ελλάδα	211 176 8276	Υπεραστική κλήση	8 έως 20 κατά τις εργάσιμες ημέρες
España	91 1875537	Tarifa de llamadas nacionales	De 8 a 20 en días laborables
France	0170 36 02 05	Tarif des appels nationaux	9 à 21. En semaine
Hrvatska	01 63 23 338	Lokalna cijena poziva	pon. - pet. 8:00 - 16:00
Ireland	0 14845915	National call rate	8 till 20 Weekdays
Ísland	5880503	Innanlandsgjald fyrir síma	9 til 18. Virka daga
Italia	02 00620818	Tariffa applicata alle chiamate nazionali	dalle 8 alle 20 nei giorni feriali
Κυπρος	22 030 529	Υπεραστική κλήση	8 έως 20 κατά τις εργάσιμες ημέρες
Lietuva	5 278 06 03	Nacionalinių pokalbių tarifai	Pr. - Ketv.: 8:00 - 12:00, 12:45 - 17:00 Pnkt.: 8:00 - 12:00, 12:45 - 15:45
Magyarország	061 998 0549	Belföldi díjszabás	Hétköznap 8 és 10 óra között
Nederland	0900 235 45 32 and/or 0900 BEL IKEA	0,10 EUR/min (niet lokaal)Incl. BTW	ma-vr 9.00-21.00 zat 9.00-20.00 zon 9.00-18.00
Norge	815 22052	Takst innland	8 til 20 ukedager
Österreich	0810 300486	zum Ortstarif	8 bis 20 Werktage
Polska	012 297 8787	Stawka wg taryfy krajowej	Od 8 do 20 w dni robocze
Portugal	211557985	Chamada Nacional	9 às 21. Dias de Semana *excepto feriados
România	0212121224	Tarif apel național	8 - 20 în zilele lucrătoare
Россия	8 495 6662929	Действующие телефонные тарифы	с 8 до 20 по рабочим дням Время московское
Schweiz	031 5500 324	Tarif für Anrufe im Bundesgebiet	8 bis 20 Werktage
Suisse		Tarif des appels nationaux	8 à 20. En semaine
Svizzera		Tariffa applicata alle chiamate nazionali	dalle 8 alle 20 nei giorni feriali
Slovensko	(02) 3300 2554	Cena vnútroštátneho hovoru	8 až 20 v pracovných dňoch
Suomi	030 600 5203	Lankapuhelinverkosta 0,0828€/puhelu+0,032€/min Matkapuhelinverkosta 0,192€/min	arkipäivisin 8.00-20.00
Sverige	0775 700 500	lokalsamtal (lokal taxa)	mån-fre 8.30-20.00 lör-sön 9.30-18.00
Türkiye	212 244 0769	Ulusal arama ücreti	Hafta içi saat 09:00'dan 18:00'a kadar
Україна	044 586 2078	Міжміськи дзвінки платні	9 - 21 В робочі дні
United Kingdom	020 3347 0044	National call rate	9 till 21. Weekdays

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